



Job Location: 400 Deaderick Street – Nashville TN 37243

Director 2 – Child Care Licensing Program

The Department's mission is to offer temporary economic assistance, work opportunities and protective services to improve the lives of Tennesseans. Our vision is to be a leader in effectively partnering with human service customers in establishing or re-establishing self-sufficiency to create a better quality of life.

The Director is responsible for providing state office program direction, staff management, technical assistance and leadership within the Licensing Program. This individual will also interface with intra-departmental partners in the Assessment and Certificate Program as well as federal partners within the administration of Children and Families –Office of Child Care. The licensing operation mission is to protect children in group settings as it relates to safety and supervision through rigorous regulation and education. The Director will manage 3 regional program supervisors and 5 central office direct reports and overall responsibility for 115 individuals statewide. The end result will be licensing of child care agencies throughout the State of Tennessee. This position reports directly to the Director 4 – Child Care Services.

Position Responsibilities:

- Direct program staff in the evaluation, planning and development of child care licensing for the State of Tennessee
- Director's primary scope of responsibility is in effective management of people to ensure accomplishment of goals
- Review, interpret and implement relevant federal and state policies and procedures; determine applicability of new and revised policies and make recommendations for changes to existing state policies
- Outline and implement solutions and actions to current outcomes, measurements and expected future goals for service delivery resulting from ongoing program review
- Review contracts to ensure departmental requirements are met
- Address inquiries and determine responses based on relevant policies, procedures and research regarding program operation and staff management
- Represents the Department at Federal, Regional and Statewide meetings and conferences

Position Requirements:

- Bachelor's degree in Early Childhood Education, Child Development, Public Administration or other directly related field.
- Master's degree is preferred in directly related field as indicated
- Demonstrated experience and ability to manage a direct team and large scale workforce and successful implementation of accountability measures
- Proven ability and experience to foster teamwork and lead a team and large workforce toward the identified vision and goals
- 5 Years of staff and program management experience with a major program is required.
- The ideal candidate will have knowledge, professional and leadership experience in Early Childhood Development programs.

Information regarding State of Tennessee benefits:

<https://www.tn.gov/hr/topic/benefits>

How to Apply:

- Please submit resume and cover letter outlining your related experience to talent.management.dhs@tn.gov
- **Target Salary 72,000**

Pursuant to the state of Tennessee's policy of non-discrimination, The Tennessee Department of Human Services does not discriminate based on race, sex, color, creed, pregnancy, national or ethnic origin, age, disability or military services—in the admission or access to, or treatment or employment in its programs, services or activities.